

Access Without Compromise

About SecureLink

For highly regulated industries, the SecureLink platform delivers win/win third-party remote access—compliance without compromise.

Founded in 2003 and headquartered in Austin, TX, SecureLink is a leader and innovator in managing secure third-party remote access and support for both enterprise companies and technology providers. SecureLink's purpose-built platform enjoys an industry-leading retention rate, serving world-class companies across multiple highly regulated industries including healthcare, financial services, legal, gaming, and retail.

Solving real compliance problems

We ensure compliance with security policies and industry regulations without compromising the processes that keep your business running.

Complete, purpose-built, proven third-party remote access

Specifically designed for the unique challenges of third-party remote access, SecureLink offers a complete solution trusted by the most demanding customers.

Partnership

We create win/win situations with our end users. SecureLink's alignment with its customers to create uncompromising solutions for both enterprises and their technology vendors has ensured more than 15 years of success.

It Just Works



The SecureLink Product

SecureLink is a remote appliance that provides a single access point for all vendor remote access into secure systems. It can be deployed by either the vendor or the enterprise, and if both organizations utilize SecureLink, vendor user identity is synchronized automatically.

SecureLink Enterprise

For highly regulated enterprise organizations, SecureLink is a secure remote access platform designed to identify, control, and audit third-party vendors to ensure compliance.

- Robust platform that scales to accommodate multiple vendors and create a standard remote access platform for enhanced security.
- Built-in identity verification tools to eliminate shared/generic vendor accounts and ensure vendors use unique logins tied to their name and business email address.
- Extensible, modular platform that provides flexibility and control around permissions, authentication, and rules of engagement by dictating when, where, and how vendors connect to privileged systems.
- Tools to create comprehensive, granular audit trails for individual technicians, including real-time alerts and detailed audit logs of every vendor support session.

SecureLink for Vendors

For technology vendors, SecureLink provides a remote access platform that is robust, efficient, and helps reduce liability when supporting customers.

- Robust platform that scales to accommodate multiple customers and create a standard remote access platform for both ease-of-use and efficiency.
- Extensible, modular platform that provides automation for responsibilities to allow technicians to focus on important tasks.
- Remove the risk of uncapped liability by eliminating shared logins and the security vulnerabilities of legacy remote support technologies.
- Quickly connect to non-SecureLink customers through Gatekeeper technology that allows supported organizations the ability to easily set and maintain access protocols.

Industry Leaders Trust SecureLink

